Les Flamands Privacy Policy

This privacy policy will explain how our organization uses the personal data we collect from you when you use our website.

Topics:

- What data do we collect?
- How do we collect your data?
- How will we use your data?
- How do we store your data?
- Marketing
- What are your data protection rights?
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- What types of cookies do we use?
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What data do we collect?

Les Flamands collects the following data:

- Name
- Email
- Birthdate

How do we collect your data?

You directly provide Les Flamands with most of the data we collect. We collect data and process data when you:

- Complete the newsletter form
- Complete the contact form

How will we use your data?

Les Flamands collects your data so that we can:

• Email you with special offers on other products and services we think you might like.

If you agree, Les Flamands will share your data with our partner companies so that they may offer you their products and services.

- Universal Music
- Draps Entertainment
- · Live Nation Belgium

How do we store your data?

Les Flamands securely stores your data at a secured database with our partner Combell NV. Les Flamands will keep your data listed above until you unsubscribe from the newsletter. Once you unsubscribe, we will delete your data by removing all records from our database.

Marketing

Les Flamands would like to send you information about products and services of ours that we think you might like, as well as those of our partner companies.

- Universal Music
- Draps Entertainment
- Live Nation Belgium

If you have agreed to receive marketing, you may always opt out at a later date. You have the right at any time to stop Les Flamands from contacting you for marketing purposes or giving your data to other members of the Les Flamands Group.

What are your data protection rights?

Les Flamands would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

- The right to access You have the right to request Les Flamands for copies of your personal data. We may charge you a small fee for this service.
- The right to rectification You have the right to request that Les Flamands correct any information you believe is inaccurate. You also have the right to request Les Flamands to complete information you believe is incomplete.
- The right to erasure You have the right to request that Les Flamands erase your personal data, under certain conditions.
- The right to restrict processing You have the right to request that Les Flamands restrict the processing of your personal data, under certain conditions.
- The right to object to processing You have the right to object to Les Flamands processing of your personal data, under certain conditions.
- The right to data portability You have the right to request that Les Flamands transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: <u>info@lesflamands.be</u>

What are cookies?

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology. For further information, visit allaboutcookies.org.

How do we use cookies?

Les Flamands doesn't use cookies at the moment, we will update this document as soon as this would change.

What types of cookies do we use?

Les Flamands doesn't use cookies at the moment, we will update this document as soon as this would change.

How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Privacy policies of other websites

The Les Flamands website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

Les Flamands keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 8 May 2024.

How to contact us

If you have any questions about Our Company's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us. Email us at: info@lesflamands.be

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that Les Flamands has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office at https://www.dataprotectionauthority.be/citizen